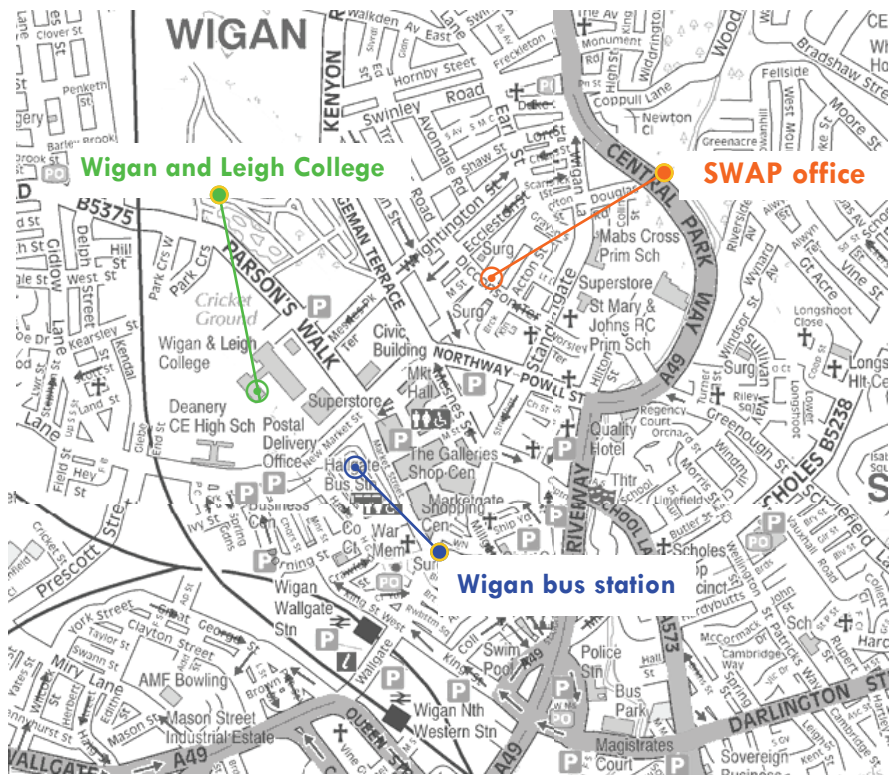


HOW TO FIND SWAP



📍 **Support for Wigan Arrivals Project**
28 Upper Dicconson Street
Wigan
WN1 2AG

Tel: 01942 235022 Fax: 05601 148560

Email: info@swapwigan.org

Website: www.swapwigan.org

SERVICES FOR NEW MIGRANTS IN WIGAN



SWAP gives practical and social support to asylum seekers, refugees, migrant workers and those who work with them in the borough of Wigan.

We offer:

- Local orientation
- Help with practical issues
- Advocacy
- Volunteering opportunities
- Social activities
- Training



**Support
for
Wigan
Arrivals
Project**

Client Services

The SWAP **orientation (Friendly Faces) service**

Trained volunteers work with clients to meet their practical needs, such as registering with a GP, finding their way around town, enrolling on a college course, learning about local amenities, using the library and getting to know people.



Our **Advocacy Service** aims to support and empower migrants to get the help they want and need but may not always have the confidence to ask for. Trained staff and volunteers establish the client's needs, assist the client to gather any necessary documentation, and then work with the client to represent the issues to the agency with which he or she has a problem. This may be a one-off session or ongoing support over several sessions.



Signposting: We have an extensive knowledge of other agencies working with this client group and are able to make appropriate referrals when clients (or service providers) need support beyond the scope of SWAP.



NB We are unable to give legal advice on immigration issues or fill in legal forms.

Training Programme

We offer training to service providers, the voluntary sector and individuals from the borough on '**Refugee Awareness**' and '**Migrant Rights**', and this can be arranged in-house if preferred. See our Training Programme leaflet for more details on the training programme and how to book, or call 01942 235022.



Volunteering Opportunities

Great news for those who want to broaden their horizons, meet new people and do something useful!



We recruit volunteers from both host and migrant communities to take on a range of roles, such as working with clients, delivering training, organising events and helping out in the office. Full training is given to all volunteers, and all out-of-pocket expenses are reimbursed. Please call the office for a chat about becoming a volunteer and an application pack.